

Ways you can pay in 2020

HealthKeepers makes it easy to pay your Individual medical premiums! Choose the method that works best for you. If you pick an automatic payment option, you don't have to remember to pay your bill through the year, so you can enjoy worry-free payments — even on vacation.



Mobile app

Make a one-time payment or set up recurring payments. Download **Sydney**, register and get started!



Automatic bank withdrawal

Auto-pay in 2020 **unless you call us to cancel**. For renewing members, we'll send you a reminder before the first withdrawal in 2020.



ePayBill online payment through WebPay portal

Use ePayBill to make a one-time payment. We **now accept Visa and MasterCard** payments online. Update **Summary Bill number** (see below for instructions). You can also sign up to go paperless.



WebPay automatic payments with Visa or MasterCard

Log into the member portal on anthem.com and sign up for recurring payments using a **Visa or MasterCard** debit or credit card.



Your bank's online bill-pay service

Follow bank instructions. **Update your bill pay account information to show new account number** on your bill so your payment isn't delayed and you stay covered.



Phone using credit card or bank account

Call us at the **Member Services number** on your ID card to make a payment using your credit card or bank account.



Check or money order

Send a check or money order to the **P.O. Box on your bill's tear-off slip**. Be sure to include the tear-off slip.



Save time, update Summary Bill info

Do you have a recent Summary Bill, a bill for more than one type of coverage or more than one family member? If so, your Summary Bill number could change for 2020. Be sure to check it.

Updating your Summary Bill number

On ePayBill through our WebPay portal or on your bank's **online bill-pay service**:

- Update your bill pay account. Your account number is the **6-digit Summary Bill number** on your bill.