

# Virginia Community Healthcare Association Request for Proposal



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Request for Proposal for Laboratory Services for  
Federally Qualified Health Centers  
Association Member Organizations

**PROPOSALS DUE BY: November 5, 2024**

## About VCHA

The vision of the Virginia Community Healthcare Association (VCHA) is for the Commonwealth of Virginia to have the healthiest population in America.

VCHA, established in 1980, is a non-profit membership organization that serves as the primary care association for Virginia's thirty community health centers and look-alike health centers. Membership in VCHA is open to all Federally Qualified Health Centers (FQHCs) and Federally Qualified Health Center Look-Alikes operating delivery sites in Virginia.

VCHA supports health centers in their mission to provide access to health care regardless of geographic location or ability to pay. VCHA works with health centers, community leaders, and partners to enhance access to affordable, high-quality health care and to find solutions for expanding access to care in areas that need it most.

VCHA is an integral part of Virginia's Health Safety Net, which includes Virginia's Community Health Centers (CHCs), nonprofit rural health clinics, community-based providers of primary care, and health departments providing primary care services, and other similar organizations.

## ***Project Overview***

This RFP aims to provide potential Contractors with the information required to prepare a proposal for consideration by VCHA on behalf of FQHCs to determine a single source awardee capable of best fulfilling the laboratory services needs for VCHA and member health centers.

As a recipient of Federal funds under Section 330 of the Public Health Services Act, VCHA and FQHCs are required to adhere to all applicable federal procurement rules and regulations and other program expectations of the Health Resources and Services Administration (HRSA) Cooperative Agreements and FQHCs programs. Respondents are encouraged to become familiar with any special procurement rules that may affect their response to this RFP.

In addition, please note the following administrative procedures and guidelines for preparing a proposal:

- a) Nothing in this RFP shall constitute an offer or invitation to contract.
- b) VCHA will treat all proposal information as confidential before a contract is awarded, and it will not be disclosed except as required by law or court order.
- c) The issuance of this document and the receipt of information in response to this document will not cause the VCHA to incur any liability or obligation, financial or otherwise, to any Contractor. VCHA assumes no obligation to reimburse or in any way compensate a Contractor for expenses incurred in connection with its proposal.
- d) VCHA does not discriminate against faith-based organizations or a Contractor because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state and Federal law relating to discrimination in employment.

All requests for proposal shall be returned with requested information in each of the outlined contract specifications listed below, beginning with the Bidders Information Sheet (**Attachment #1**).

## ***Scope of Work***

1. **Laboratory Needs:** VCHA members utilize a wide variety of laboratory services. For this reason, services must be of a comprehensive scope and processed in a timely manner. Please refer to **Attachment #2** for a listing of the most frequently utilized laboratory services.
2. **Duration:** The contract shall be for a period of three (3) years, commencing on or about February 1, 2025, and continuing until February 1, 2028, unless terminated before that

date. A contract may be terminated if 50% of the participating VCHA members under the contract request termination for lack of adequate service or upon mutual agreement between VCHA and Contractor.

3. **Pricing:** Prices must remain at the same level during the contract period. Pricing should be proposed as follows:
  - a. A special net fee should be proposed for the tests listed in **Attachment #2**.
  - b. All other testing should be bid at a percentage discount from current fee schedules.

A listing of all prices conducted for each test provided by the laboratory before discount, special net prices, and net prices after discounts should be provided with the bid response.

In addition, a special note should be made regarding any special fees for cytology and tissues to which the percentage discount may not apply. If a percentage discount may not apply, the lab must provide a specific price for all cytology and tissues.

4. **Individual Prices to Centers:** Contractor must agree to provide special pricing on up to five tests to centers that request and need special profiles unique to those centers. Pricing must be at least at the percentage discount bid for other testing.
5. **Contractor Capability:** Contractors must meet the following criteria:
  - a. Must be participating with all Virginia Medicaid and Medicare Managed Care Organizations.
  - b. Must ensure daily pick-up of lab samples, Monday through Friday.
  - c. Must return lab reports, by electronic transfer, fax or email, within forty-eight hours of pick-up or provide a listing of lab reports for which this requirement cannot be met.
  - d. Must process billing information back to the applicable health center within 30 days.
  - e. Must warrant that indigent services can be provided to indigent patients at no charge and that neither VCHA or VCHA member health centers receive no direct or indirect compensation or remuneration for such indigent services from the indigent patient or any third party payor, except as otherwise agreed to by the Parties.

6. **Billing:**
  - a. Laboratory Contractor must agree to accept Medicaid and Medicare patients and to bill those third parties directly. Contractor must agree to bill the center directly for all remaining patients. Contractor must agree that patients will not be billed directly unless such billing is requested by a center in writing.
  - b. Where a third party is billed for laboratory services, Laboratory Contractor will apply its sliding fee scale (SFDS) to the patient's responsibility. The FQHC will be responsible for providing Laboratory Contractor with the information on which the patient's sliding fee discount is based within 15 days of the date of service to facilitate

the Laboratory Contractor's determination of patient eligibility for the Laboratory Contractor sliding fee discount. The patient discount will be automatically applied, and the patient will not be responsible for contacting the health center or Laboratory Contractor to have this discount applied to the patient's responsibility. Laboratory Contractor will make available and apply their sliding fee discount so that health centers may compare it to their discount percentage to the amount owed after contractual allowances based on their third party contracts.

- c. Laboratory Contractor will acknowledge in their response the understanding that the sliding fee discount requirement is an element of the HRSA Compliance Manual that requires that patients who are eligible for sliding fee discounts and have third-party coverage are charged no more for any out-of-pocket costs that they would have paid under the applicable SFDS discount pay class. Such discounts are subject to potential legal and contractual restrictions.

**7. Accreditation:**

Contractor must submit the following at the time of bid:

- a. U.S. Center for Disease Control identification number
- b. Medicare license number
- c. Medicaid license number
- d. CLIA number

Contractor must also successfully participate in The College of American Pathologists Comprehensive Survey Program. In addition, Contractor must provide assurances that a minimum of 95% of all services shall be rendered directly by Contractor and shall be supervised directly by persons fully qualified in the relevant profession, trade, or field and hold all licenses required by law.

**8. Routine Testing:** Contractor must provide turnaround time schedules with a test and where test is performed. All routine test results shall be reported within 24 hours, with the following exceptions:

- a. A panic Value Results@ – results must be reported to the center on a stat basis;
- b. A Multi-day analysis@ – results must be reported within 24 hours of completion;
- c. Define A Turn Around Time@ for specialized tests to other laboratories. Lab must note any test that will take longer than one week; and
- d. Lab must state the turnaround time for each region for pap smears.

**Stat Testing:** When requested, Contractor must agree to arrange for stat testing for up to 2% of the total test volume referred by the center to all local laboratories. Such stat testing must be paid for by Contractor and billed to the center at the contract rate. Contractor must also be able to provide contract information on those local laboratories by listing.

**9. Courier Service:** Contractor must agree to provide courier service at no extra cost. All

centers that will be provided availability for courier pick-up should be identified by Contractor in RFP response within **Attachment #4** of the response:

- Monday thru Friday, except on center holidays (holidays may vary);
- At least once per day; and
- No earlier than 3 PM each day or at other times agreed to be the center in writing.

**10. Laboratory Personnel Training:** Contractor must agree that prior to the start day of the contract that it will:

- Supply each participating center site with two sets of manuals, as well as an online portal access point, listing all tests available, turnaround time, method, normal range, specimen requirements, instructions and cost; and
- Visit each center and instruct the personnel on properly handling specimens and billing requirements. Upon staffing changes of staff handling specimens and/or billing, Contractor will supply additional training as requested by a particular center, either in person or virtually.

**11. Consultation:** Contractor must agree to provide telephone consultation service at no additional charge, 24 hours per day, seven days per week.

**12. Continuing Education:** Contractor must agree to provide at least one continuing education session per year to center personnel as required at each of the following health centers or through the Virginia Association of Community Health Centers (VCHA). Contractor shall agree to pay all costs for personnel providing the education.

**13. Test Reporting:** Contractor must agree to provide at least the following information on a test report: laboratory identification; date collected; date received; patient name, identification number, patient date of birth, patient home and/or cell telephone number; ordering physician name; center site or account number; test name and number; expected normal value; actual value; and highlighted results which are out of range. *A sample test report should be attached to bid proposal.* Contractor's proposal should also state how any indication of mishandling of a specimen will be handled and reported to each center. Contractor must agree to provide no partial reports unless requested to do so by centers. Contractor must provide normal pediatric and adult ranges for each test.

**14. Phlebotomists and Laboratory Consultants:** Contractor must state the availability of providing on-site phlebotomists and laboratory consultants; costs, if any, associated to particular health centers; and parameters for determining the number, location, and capacity of these service providers.

**15. Electronic Medical Records:**

- a. Contractor must ensure and provide bi-directional interfaces for integrating with the centers' electronic medical record system for ordering, billing and data management purposes. The interface must be tested and installed at the vendor's expense.
- b. Contractor will be responsible for working directly with third-party electronic medical record system vendors.
- c. All relevant information, including test results, to and from center's EHR system and centers' affiliated Health Center Control Network and state Health Information Exchanges (HIE) should be explained in the RFP response, as well as how Contractor would prioritize an EHR system change at health centers as it relates to re- mapping EHR to contractor databases.
- d. All systems and interfaces must be Health Level Seven (HL7) compliant.
- e. Contractor must describe any current interfaces or other initiatives involving health information exchange at either the local, community, regional, state or national levels. Include details describing payment responsibilities.
- f. Electronic lab results must be delivered in structured data field format and all labs associated with LOINC codes.
- g. Training related to the utilization of the interface shall be the vendor's responsibility and provided on-site to each health center.
- h. The vendor agrees to deliver any functionality necessary to meet patient-centered medical home ("PCMH") standards as published by the Joint Commission, the National Committee on Quality Assurance ("NCQA") or any other PCMH designating body, as well as any meaningful use requirements.

**16. Value Add Services**

Laboratory data is increasingly becoming a relied-upon source to evaluate clinical outcomes and assist in benchmarking for quality improvement initiatives. For this reason, Contractor should demonstrate the ability to offer analytics reports and dashboards that highlight utilizing lab services in a more efficient manner (lab stewardship), identify patients having multiple chronic conditions (basic risk stratification), and identify laboratory gaps in care. Applicants should also be able to address any partnerships that assist in case/care management.

**17. Quarterly Summaries:** Contractor must agree to meet with and provide VCHA quarterly the following information: The name and total number of tests performed by all centers,

listed individually by name and location; the method of payment for the test; whether the test was paid for by the center or commercial insurance or the Medicaid or Medicare carrier; the total dollar volume billed by test; and, the frequency of each test from high to low. Contractor must also agree to meet regularly with the health center and provide a report containing the same information to each center by site.

18. **Administration Fee:** VCHA is seeking a GPO arrangement pursuant to the appropriate safe harbor requirements. As such, Contractor will pay to the VCHA corporate office a flat administrative fee in an amount equal to lesser of 5% or the maximum amount permitted under the applicable law. Such administrative fees will be paid quarterly and will be supported by the quarterly reports (defined in #18 - Quarterly Summaries.)
19. **Electronic Printers:** At no additional charge, Contractor must agree to locate and maintain printers strategically to handle the reporting needs of each center. The location of printer sites will be based on need, geographic location, and centers that had printers before the contract's inception. At least one printer will be placed with each center organization. Every effort will be made to ensure that all centers receive timely reporting. Printers will be used only to receive laboratory reports.
20. **Supplies:** Contractor shall provide all supplies necessary for collecting specimens and any specialized containers at no additional charge, including any specific supplies for special population's collections. Center will agree to use supplies only for the collection of specimens referred to Contractor.
21. **Invoices:** Contractor must agree that invoices submitted to each center shall be center-site specific, and shall include test name and number, patient's name and/or number, patient's date-of-birth, order date, price, and total cost of testing for the time period.
22. **Indemnification:** Contractor shall furnish Proof of Insurance to cover its operations and must agree to indemnify a center for any loss which is the result of an act or omission by Contractor. Such insurance must be in the amount of at least \$500,000 per person and \$1,000,000 per incident.
23. **Sub-Contracts:** Contractor must agree not to sub-contract any work under this contract without prior approval from VCHA.
24. **Non-Discrimination Clause:** Contractor must agree to include in its contracts a non-discrimination clause.
25. **Retention of Records:** Contractor must agree to make all documents relating to this contract available to the Secretary of Health and Human Services or the Comptroller General or their duly authorized representatives up to four years after rendering of services pursuant to the requirements of Public Law 96-499, Section 952 (Paragraph 1861 (v)(1) of the Social Security Act). Cytology records



must be retained for 10 years after rendering of services pursuant to the requirements of The College of American Pathologists.

## ***Deliverables & Target Schedule***

1. Complete the Bidders Information Sheet (**Attachment #1**).
2. Mark the lowest net price from your company for each test listed on Test List (**Attachment #2**)
3. Specify the CPT code for services bid.
4. Provide response to all Contract Specifications (or explain why unable to respond to individual specs).
5. Submit the bid via email (kelliott@vcha.org) to Kyle Elliott, VCHA Chief Legal Officer and General Counsel, on or before **November 5, 2024**.
6. Bid processing will begin on **November 6, 2024**. Bid awards will be made on or about **December 17, 2024**. Successful bidder will be notified in writing.
7. On a separate page of the submission, provide the process information necessary for a new FQHC member to be accepted under the contract. If an application is necessary, provide a copy of the application to be submitted.
8. Enclose a complete list of representatives for each respective region along with contact information.

## ***Evaluation Metrics***

In addition to price, the contract will be awarded on a variety of factors, including the ability to meet the stated criteria, the ability to provide services to all centers at the same level, the quality of educational materials and programs offered by the bidder and other regularly offered services. The contract will be for [three (3) period, commencing on February 1, 2025 and ending on February 1, 2028, and may be extended for up to three (3) additional individual years.

VCHA may make such reasonable investigations as deemed proper and necessary to determine the ability of the Contractor to perform the services/furnish the goods, and the Contractor shall provide any and all information or data for this purpose as may be requested. VCHA reserves the right to reject any proposal if the evidence submitted by, or investigations of, such Contractor fails to satisfy VCHA's standards that such Contractor is appropriately qualified to carry out the obligations of the contract and to provide the services and furnish the goods contemplated therein.

### **REFERENCES:**

Contractors shall provide a list of at least three business references other than VCHA or its community members, where similar goods or services have been provided. Each reference shall include the name of the organization, the complete mailing address, the name of the contact person, their telephone number, and their email address.

- Email responses which include responses to all content requested by the due date will be accepted via email to **Kyle Elliott, VCHA Chief Legal Officer and General Counsel (kelliott@vcha.org).**

### **STATEMENT OF PROPERTY:**

VCHA holds sole ownership of responses after submission and reserves the right to award or cancel this process at any time.

We consider your company extremely important to our centers. **Please submit your bid via email to Kyle Elliott, VCHA Chief Legal Officer and General Counsel (kelliott@vcha.org), no later than November 5, 2024.** Should you have any questions or require further information, please do not hesitate to submit your requests via email to Kyle Elliott.

**ATTACHMENT 1: BIDDER INFORMATION FORM**

**Contractor business name:** \_\_\_\_\_

**Business address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

**Primary contact name/title:** \_\_\_\_\_

**Primary contact phone number:** \_\_\_\_\_

**Primary contact email address:** \_\_\_\_\_

**Three business references other than VCHA or member of the VCHA, where similar goods or services have been provided. Each reference shall include the name of the organization, the complete mailing address, the name of the contact person, telephone number, and email address.**

**Reference #1:** \_\_\_\_\_

**Reference #2:** \_\_\_\_\_

**Reference #3:** \_\_\_\_\_

**Reference #4:** \_\_\_\_\_

Test Name

700948 9+Alc-Scr Total  
Albumin, Random Urine Total  
Albumin/Creat Ratio, Random Ur Total  
Albumin/Creatinine Ratio,Urine Total  
Amy+Lipase Total  
ANA w/Reflex if Positive Total  
Basic Metabolic Panel (8) Total  
Beta Strep Gp A Culture Total  
Blood Drawing Total  
B-Type Natriuretic Peptide Total  
Cardiovascular Report Total  
CBC With Differential/Platelet Total  
CBC, Platelet, No Differential Total  
Chlamydia/GC Amplification Total  
CMP12+CBC/D/Plt Total  
CMP12+LP+TP+TSH+6AC+CBC/D/Plt Total  
CMP14 Total  
Comp. Metabolic Panel (12) Total  
Comp. Metabolic Panel (14) Total  
Compliance Drug Analysis, Ur Total  
C-Reactive Protein, Quant Total  
Ct, Ng, Trich vag by NAA Total  
Ct/GC NAA, Pharyngeal Total  
Diabetes Patient Education Total  
Estradiol Total  
Ferritin Total  
FSH and LH Total  
H pylori, IgM, IgG, IgA Ab Total  
HBsAg Total  
HBsAg Screen Total  
hCG,Beta Subunit, Qnt Total  
HCV Antibody Total  
HCV Antibody reflex to NAA Total  
HCV Antibody RFX to Quant PCR Total  
HCV FibroSure Total  
HCV RT-PCR, Quant (Non-Graph) Total  
Helper T-Lymph-CD4 Total  
Hemoglobin Total  
Hemoglobin A1c Total  
Hep B Surface Ab Total  
Hepatic Function Panel (7) Total  
Hepatitis Panel (4) Total  
Hgb A1c with eAG Estimation Total  
HIV Ab/p24 Ag with Reflex Total  
HSV 1 and 2-Spec Ab, IgG w/Rfx Total  
IGP, Aptima HPV, rfx 16/18,45 Total  
IGP, rfx Aptima HPV ASCU Total  
IGP,Aptima HPV Age GdIn, CtNg Total  
IGP,CtNg,AptimaHPV,rfx16/18,45 Total  
IGP,CtNgTv,Apt HPV,rfx16/18,45 Total  
IGP,rfx Aptima HPV all pth Total  
Insulin Total  
Iron and TIBC Total

Test Name

Lipid Panel Total  
Lipid Panel With LDL/HDL Ratio Total  
Litholink CKD Program Total  
Magnesium Total  
Microscopic Examination Total  
NuSwab Vaginitis Plus (VG+) Total  
Occult Blood, Fecal, IA Total  
Organism ID Total  
Physician Read Pap Total  
Pregnancy Test, Urine Total  
Presumptive ID Total  
Progesterone Total  
Prolactin Total  
Prostate-Specific Ag Total  
Prothrombin Time (PT) Total  
PSA (Serial Monitor) Total  
PSA Total (Reflex To Free) Total  
PT and PTT Total  
PTH, Intact Total  
QuantiFERON-TB Gold Plus Total  
Rheumatoid Factor (RF) Total  
RNA, PCR(NonGraph)rfx/GenoPRI Total  
RNA, Real Time PCR (Non-Graph) Total  
RPR Total  
RPR Qn+TP Abs Total  
RPR, Rfx Qn RPR/Confirm TP Total  
RPR+HBsAg+HCVAb+... Total  
SARS-CoV-2, NAA Total  
SARS-CoV-2, NAA 2 DAY TAT Total  
Sedimentation Rate-Westergren Total  
Sensitivity Organism #1 Total  
T4 and TSH Total  
Testosterone Total  
Testosterone,Free and Total Total  
Thyroid Cascade Profile Total  
Thyroid Panel With TSH Total  
Thyroid Peroxidase (TPO) Ab Total  
Thyroxine (T4) Free, Direct Total  
ToxASSURE Select 13 (MW) Total  
Tramadol Screen, Urine Total  
Trich vag by NAA Total  
Triiodothyronine (T3) Total  
Triiodothyronine (T3), Free Total  
TSH Total  
TSH reflex to T4F Total  
TSH Rfx on Abnormal to Free T4 Total  
TSH+Free T4 Total  
TSH+T4F+T3Free Total  
UA/M w/rflx Culture, Routine Total  
Uric Acid Total  
Urinalysis (No Micro) Total  
Urinalysis, Complete Total  
Urinalysis, Routine Total

Laboratory Services RFP  
Attachment 2

Test Name

Urine Culture, Routine Total  
Vaginitis/Vaginosis, DNA Probe Total  
Venipuncture Total  
Vitamin B12 Total  
Vitamin B12 and Folate Total  
Vitamin D, 1,25 + 25-Hydroxy Total  
Vitamin D, 25-Hydroxy Total

FQHC Site Name	FQHC HQ	FQHC Site Address
Bland County Medical Clinic Dental Clinic	Bland County Medical Clinic, Inc.	8487 South Scenic Hwy Suites, Bland VA 24315
Bland County Medical Clinic Mobile Unit	Bland County Medical Clinic, Inc.	12301 Grapefield Rd, Bastian VA 24314
Bland County Medical Clinic, Inc.	Bland County Medical Clinic, Inc.	12301 Grapefield Rd, Bastian VA 24314
Bland County Orchard Creek Clinic	Bland County Medical Clinic, Inc.	8494 South Scenic Hwy Suites C-D, Bland VA 24315
Blue Ridge Dental Center	Blue Ridge Medical Center, Inc.	4038 Thomas Nelson Highway, Arrington, Virginia 22922
Blue Ridge Medical Center - Appomattox	Blue Ridge Medical Center, Inc.	624 Jones Street, Appomattox, Virginia 24522
Blue Ridge Medical Center - Pharmacy	Blue Ridge Medical Center, Inc.	4038 Thomas Nelson Highway, Arrington, Virginia 22922
Blue Ridge Medical Center- Amherst	Blue Ridge Medical Center, Inc.	210 South Main Street, Amherst, Virginia 24521
Blue Ridge Medical Center, Inc.	Blue Ridge Medical Center, Inc.	4038 Thomas Nelson Highway, Arrington, Virginia 22922
Nelson County High School	Blue Ridge Medical Center, Inc.	6919 Thomas Nelson Highway, Lovingson, VA 22949-2101
Nelson County Middle School	Blue Ridge Medical Center, Inc.	6925 Thomas Nelson Hwy, Lovingson, VA, 22949-2101
Rockfish River Elementary School	Blue Ridge Medical Center, Inc.	200 Chapel Hollow Rd, Afton, VA 22920- 3145
Tye River Elementary School	Blue Ridge Medical Center, Inc.	5198 Thomas Nelson Hwy, Arrington, VA 22922-2637
Bermuda Medical Center	Capital Area Health Network	2740 Bensley Commons Blvd, North Chesterfield, VA 23237
Capital Area Health Network HQ	Capital Area Health Network	2809 North Avenue, Richmond, VA 23222
Greater Fulton Medical Center	Capital Area Health Network	1718 Williamsburg Rd, Richmond, VA 23223
Henderson Health Services- VA Union University	Capital Area Health Network	1500 Lombardy Street, Richmond, VA 23220
Northside Medical Center	Capital Area Health Network	2809 North Ave, Richmond, VA 23222
Southside Medical Center	Capital Area Health Network	101 Cowardin Avenue, Suite 102, Richmond, VA 23224
Vernon J Harris Medical & Dental Center	Capital Area Health Network	719 N. 25th Street, Richmond, VA 23223
Central Virginia Health Systems HQ	Central Virginia Health Systems	25892 N. James Madison Hwy, New Canton, VA 23123
CVHS Brunswick	Central Virginia Health Systems	8380 Boydton Plank Road, Alberta, VA 23821

CVHS Buckingham	Central Virginia Health Systems	25892 N. James Madison Hwy, New Canton, VA 23123-0220
CVHS Caroline	Central Virginia Health Systems	102 West Broaddus Avenue, Suite 200, Bowling Green, VA 22427-1596
CVHS Charles City	Central Virginia Health Systems	9950 Courthouse Road, Charles City, VA 23030-3434
CVHS Charlotte	Central Virginia Health Systems	165 LeGrande Avenue, Charlotte Court House, VA 23923-0470
CVHS Charlottesville	Central Virginia Health Systems	1101 E. Jefferson Street, Suite 1, Charlottesville, VA 22902
CVHS Charlottesville	Central Virginia Health Systems	1138 Rose Hill Drive, Charlottesville, VA 22903-5128
CVHS Charlottesville	Central Virginia Health Systems	901 Preston Avenue, Suite 301, Charlottesville, VA 22903-4491
CVHS Children's Dental	Central Virginia Health Systems	17202 Richmond Turnpike, Milford, VA 22514-2211
CVHS Crimson Clinic at Petersburg High School	Central Virginia Health Systems	3101 Johnson Road, Petersburg, VA 23805
CVHS Downtown Petersburg	Central Virginia Health Systems	25 S. Union Street, Petersburg, VA 23803
CVHS Farmville	Central Virginia Health Systems	833 Buffalo Street, Suite 200, Farmville, VA 23901-1111
CVHS Fredericksburg	Central Virginia Health Systems	1965 Jefferson Davis Highway, Suite 100, Fredericksburg, VA 22401-3353
CVHS Hopewell - Prince George	Central Virginia Health Systems	4260 Crossings Boulevard, Suite 2, Prince George, VA 23875
CVHS Hopewell School-Based Health Center	Central Virginia Health Systems	400 S Mesa Drive, Hopewell, VA 23860
CVHS King William	Central Virginia Health Systems	11814 King William Road, Aylett, VA 23009-4103
CVHS Louisa	Central Virginia Health Systems	115 Jeffers on Hwy, Suite 9, Louisa, VA 23093-6563
CVHS Petersburg	Central Virginia Health Systems	321 C Poplar Drive, Petersburg, VA 23805-9306
CVHS Petersburg Recovery Center	Central Virginia Health Systems	541 South Sycamore Street, Petersburg, VA 23803
CVHS Peterson	Central Virginia Health Systems	800 Preston Avenue, Charlottesville, VA 22903
CVHS Southern Albemarle	Central Virginia Health Systems	2256 Irish Road, Esmont, VA 22937
CVHS Westmoreland	Central Virginia Health Systems	18849 Kings Hwy, Montross, VA 22520



Clinch River Health Services, Inc. - Administration Offices	Clinch River Health Services, Inc.	17633 Veterans Memorial Highway, Suite 101, Dungannon, VA 24245-3929
Clinch River Health Services, Inc. - Health Center	Clinch River Health Services, Inc.	17285 Veterans Memorial Highway Suite 101, Dungannon, VA 24245
Community Access Network HQ	Community Access Network	800 Fifth Street, Lynchburg, VA 24504
Parkview Community Missions	Community Access Network	2420 Memorial Avenue, Lynchburg, VA 24501
Thomson Drive Dental Center	Community Access Network	1927 Thomson Drive, Lynchburg, VA 24505
Clinical Annex Montgomery	Community Health Center of New River Valley	209 Roanoke Street, Suite 4, Christiansburg, VA 24073-3035
Community Health Center of New River Valley	Community Health Center of New River Valley	215 Roanoke St, Christiansburg, VA 24073
Giles Center	Community Health Center of New River Valley	219 South Buchanan Street, Pearisburg, VA 24134
Giles High School Service Site	Community Health Center of New River Valley	1825 Wenonah Avenue, Pearisburg, VA 24134-2285
Montgomery Center	Community Health Center of New River Valley	215 Roanoke Street, Christiansburg, VA 24073
Radford/Pulaski Center	Community Health Center of New River Valley	5826 Ruebush Road, Dublin, VA 24084
Connect Health + Wellness	Connect Health + Wellness	22 Jones Street, Martinsville, VA 24112
Connect Health + Wellness Dental Clinic	Connect Health + Wellness	23 Fayette Street, Martinsville, VA 24112-2703
Ridgeway Family Health	Connect Health + Wellness	4944 Greensboro Road, Ridgeway, VA 24148
The Health Connect Center	Connect Health + Wellness	56 W Church Street, Martinsville, VA 24112
Bassett Family Practice	Connect Health + Wellness	324 T B Stanley Highway, Bassett, VA 24055
Daily Planet Healthcare for the Homeless Program	Daily Planet Health Services	517 West Grace Street, Richmond, VA 23220-4911
CARITAS	Daily Planet Health Services	2220 Stockton Street, Richmond, VA 23224
Daily Planet Health Services	Daily Planet Health Services	511 West Grace Street, Richmond, VA 23220-4911
Daily Planet Health Services Mobile Unit	Daily Planet Health Services	517 West Grace Street, Richmond, VA 23220-4911
Healing Place	Daily Planet Health Services	700 Dinwiddie Avenue, Richmond, VA 23224

Henrico Area Mental Health and Development Services - East	Daily Planet Health Services	3908 Nine Mile Road, Richmond, VA 23223-4913
Henrico Area Mental Health and Development Services - West	Daily Planet Health Services	10299 Woodman Road, Richmond, VA 23060
Medical Respite	Daily Planet Health Services	180 Belt Boulevard, Richmond, VA 23224
Safe Haven	Daily Planet Health Services	2864 Hull Street Road, Richmond, VA 23224
Southside Community Health Center	Daily Planet Health Services	180 Belt Boulevard, Richmond, VA 23224
West Grace Health Center	Daily Planet Health Services	517 W. Grace Street, Richmond, VA 23220
Atlantic Community Health Center	Eastern Shore Rural Health System, Inc.	5219 Lankford Hwy, New Church, VA 23417
Chincoteague Island Community Health Center	Eastern Shore Rural Health System, Inc.	4049 Main Street, Chincoteague, Virginia, 23336
Commonwealth Senior Living at the Eastern Shore - Onancock	Eastern Shore Rural Health System, Inc.	23610 North Street, Onancock, VA 23417-2024
Eastern Shore Rural Health System, Inc. HQ	Eastern Shore Rural Health System, Inc.	20280 Market Street, Onancock, VA 23417
Eastville Community Health Center	Eastern Shore Rural Health System, Inc.	17068 Lankford Highway, Eastville, VA 23347
Franktown Community Health Center- Dental only	Eastern Shore Rural Health System, Inc.	9159 Franktown Road, Franktown, VA 23354
Kiptopeke Elementary School	Eastern Shore Rural Health System, Inc.	24023 Fairview Road, Cape Charles, VA 23310
Metompkin Elementary School Based Dental Program	Eastern Shore Rural Health System, Inc.	24501 Parksley Road, Parksley, VA 23421
Naudua Middle	Eastern Shore Rural Health System, Inc.	20330 Warrior Drive, Onley, Virginia 23418
Onley Community Health Center	Eastern Shore Rural Health System, Inc.	20306 Badger Lane, Onley, VA 23417
Pungoteague Elementary School Based Dental Program	Eastern Shore Rural Health System, Inc.	28480 Bobtown Road, Melfa, VA, 23410
Dumfries Location	Greater Prince William Community Health Center	17739 Main Street #130, Dumfries, VA 22026
Greater Prince William Community Health Center HQ	Greater Prince William Community Health Center	4379 Ridgewood Center Dr #102, Woodbridge, VA 22192
Manassas Location	Greater Prince William Community Health Center	9705 Liberia Avenue # 201, Manassas, VA 20110
Western Primary Health Care Van	Greater Prince William Community Health Center	9444 Taney Road, Manassas, VA 20110

Woodbridge Location	Greater Prince William Community Health Center	4379 Ridgewood Center Drive, #102, Woodbridge, VA 22192
Barbara L. Willis Wellness Center	Hampton Roads Community Health Center	1541 High Street, Portsmouth, VA 23704
CommuniCare Family Health Center	Hampton Roads Community Health Center	804 Whitaker Lane, Norfolk, VA 23510-3027
Hampton Roads Community Health Center - Portsmouth	Hampton Roads Community Health Center	664 Lincoln Street, Portsmouth, VA 23704
Hampton Roads Community Health Center HQ	Hampton Roads Community Health Center	664 Lincoln Street, Portsmouth, VA 23704
Healthy Smiles Dental Clinic	Hampton Roads Community Health Center	664 -A Lincoln Street, Portsmouth, VA 23704-4818
Healthy Smiles Dental Mobile Van	Hampton Roads Community Health Center	664 Lincoln Street, Portsmouth, VA 23704-4818
Little Creek Family Health Center	Hampton Roads Community Health Center	7447 Central Business Park Drive, Norfolk, VA 23513-2831
Oceanview Medical and Dental Center	Hampton Roads Community Health Center	9581 Shore Drive, Norfolk, VA 23518-1711
Park Place Family Medical Center	Hampton Roads Community Health Center	3415 Granby Street, Norfolk, VA 23504-1421
HealthWorks for Northern Virginia - Herdon	HealthWorks for Northern Virginia	1141 Elden Street, Third Floor, Herndon, VA 20170
HealthWorks for Northern Virginia - Leesburg	HealthWorks for Northern Virginia	163 Fort Evans Road NE, Leesburg, Virginia 20176
HealthWorks for Northern Virginia - Reston	HealthWorks for Northern Virginia	11484 Washington Plaza West, Reston, VA 20190
HealthWorks for Northern Virginia HQ	HealthWorks for Northern Virginia	163 Fort Evans Road, NE, Leesburg, VA 20176
Healthworks Substance Abuse and Developmental Services	HealthWorks for Northern Virginia	21641 Ridgetop Circle, Suite 105, Sterling, VA 20166-6597
Healthy Community Health Center- Elkton	Healthy Community Health Center	800 Shenandoah Avenue #170, Elkton, VA 22827
Healthy Community Health Center HQ	Healthy Community Health Center	124 Newman Avenue, Suite 102, Harrisonburg, VA 22801
Healthy Community Health Center- Park View	Healthy Community Health Center	1491 Virginia Avenue, Harrisonburg, VA 22802
Healthy Community Health Center- Stone Port	Healthy Community Health Center	1380 Little Sorrell Drive, Harrisonburg, VA 22801
Highland Medical Center HQ and Clinic	<b>Highland Medical Center</b>	120 Jackson River Road, Monterey, VA 24465
Highland Medical Center School-Based Health	<b>Highland Medical Center</b>	244 Myers Moon Road, Monterey, VA 24465
Horizon Health Services HQ	Horizon Health Services	8314 Main Street, Ivor, VA 23866
Horizon Pharmacy	Horizon Health Services	328 W Main Street, Waverly, VA 23890

Ivor Dental Center	Horizon Health Services	8579 Ivor Road, Ivor, VA 23866
Ivor Medical Center	Horizon Health Services	8575 Ivor Road, Ivor, VA 23866
Surry Medical Center	Horizon Health Services	440 Colonial Trail West, Dendron, VA 23839
Waverly Medical Center	Horizon Health Services	344 W. Main Street, Waverly, VA 23890
Amelon Square Immediate Care	Johnson Health Center	200 Amelon Square, Madison Heights, VA 24572
Amherst County Community Health Center	Johnson Health Center	134 Elon Road, Madison Heights, VA 24572
Bedford Community Dental Center	Johnson Health Center	600 Bedford Avenue, Bedford, VA 24523
Bedford Community Health Center	Johnson Health Center	582 Blue Ridge Avenue, Bedford, VA 24523
James River Dental Clinic	Johnson Health Center	239 Trojan Road, Madison Heights, VA
JHC Integrated Services	Johnson Health Center	620 Court Street, Lynchburg, VA, 24174
Johnson Health Center Clinic	Johnson Health Center	320 Federal Street, Lynchburg, VA 24504
Johnson Health Center Mobile Medical Van 1	Johnson Health Center	134 Elon Road, Madison Heights, VA 24572-2536
Lynchburg Women's and Pediatric Health Services	Johnson Health Center	2402 Atherholt Road, Lynchburg, VA 24501
Rustburg Community Health Center	Johnson Health Center	925 Village Highway, Rustburg, VA 24588
Craig County Dental Center	Monroe Health Center	230 Market Street, New Castle, VA 24127
Craig County Health Center	Monroe Health Center	226 Market Street, New Castle, VA 24127
Craig County Wellness Center School Clinic	Monroe Health Center	25239 Craig Creek Road, Highway 615, New Castle, VA 24127
Monroe Health Center HQ	Monroe Health Center	200 Health Center Drive, Union, WV 24983
Pound Medical Clinic	Mountain Comprehensive Health Corporation	11313 Highland Ave Pound, VA 24279
Neighborhood Health Arlington Dental	Neighborhood Health	2100 Washington Boulevard, Arlington, VA 22204-5703
Neighborhood Health at Alexandria Community Services Board	Neighborhood Health	720 North Saint Asaph Street, 3rd Floor, Alexandria, VA 22314
Neighborhood Health at Annadale	Neighborhood Health	6715 Little River Turnpike, Suite 201, Annandale, VA 22003
Neighborhood Health at Annadale Dental Clinic	Neighborhood Health	7501 Little River Turnpike, Annandale, VA 22003

Neighborhood Health at Arlington CSB	Neighborhood Health	2120 Washington Boulevard, Arlington, VA, 22304
Neighborhood Health at Casey Health Center (Howard Street)	Neighborhood Health	1200 North Howard Street, Alexandria, VA 22304
Neighborhood Health at East Glebe Road	Neighborhood Health	2 East Glebe Road, Alexandria, VA 22305
Neighborhood Health at Gartlan Community Services Board	Neighborhood Health	8119 Holland Road, Alexandria, VA 22306
Neighborhood Health at Joseph Willard Health Center	Neighborhood Health	3750 Blenheim Boulevard, Fairfax, VA, 22030-1806
Neighborhood Health at King Street Dental Clinic	Neighborhood Health	4480 King Street, Alexandria, VA 22302
Neighborhood Health at Martha Custis Drive	Neighborhood Health	1225 Martha Custis Drive, Suite C1, Alexandria, VA 22302
Neighborhood Health at Merrifield Center	Neighborhood Health	8221 Willow Oaks Corporate Drive, Suite 450, Fairfax, VA 22031
Neighborhood Health at Richmond Highway	Neighborhood Health	6677 Richmond Highway, Alexandria, VA 22306
Neighborhood Health at Saint Asaph Street	Neighborhood Health	720 North Saint Asaph Street, Alexandria, VA 22314
Neighborhood Health at Sequoia 1	Neighborhood Health	2100 Washington Boulevard, Suite 294, Arlington, VA 22204
Neighborhood Health at Sherwood Hall Lane	Neighborhood Health	2616 Sherwood Hall Lane, Suites 106, Alexandria, VA 22306
Neighborhood Health at South County Center	Neighborhood Health	8350 Richmond Highway, Suite 301, Alexandria, VA 22309
Neighborhood Health at the WOW Bus	Neighborhood Health	2 East Glebe Road, Alexandria, VA 22305
Neighborhood Health at Washington Blvd	Neighborhood Health	2100 Washington Boulevard, Arlington, VA 22204
Neighborhood Health HQ	Neighborhood Health	6677 Richmond Highway, Alexandria, VA 22306
New Horizons - Valley View Location	New Horizons Healthcare	5060 Valley View Boulevard, Roanoke, VA 24012
New Horizons Health Care Facility	New Horizons Healthcare	3716 Melrose Avenue NW, Roanoke, VA 24017
New Horizons Healthcare HQ	New Horizons Healthcare	3716 Melrose Avenue NW, Roanoke, VA 24017
New Horizons Healthcare Third Street Clinic	New Horizons Healthcare	1215 Third Street SW, Roanoke, VA 24016
New Horizons, Dental Care, Southeast	New Horizons Healthcare	321 Tazewell Avenue SE, Roanoke, VA 24013-1445

Old Towne Medical and Dental Center	Old Towne Medical and Dental Center	5249 Olde Towne Road, Suite D, Williamsburg, VA 23188
Health Centers of the Piedmont - Chatham	Piedmont Access to Health Services (PATHS)	30 S Main Street, Chatham, VA 24531-5436
PATHS Community Dental Center - Danville	Piedmont Access to Health Services (PATHS)	501 Rison Street, Suite 110, Danville, VA 24541-2426
PATHS Community Medical Center - Boynton	Piedmont Access to Health Services (PATHS)	380 Washington Street, Boynton, VA 23917
PATHS Community Medical Center- Danville	Piedmont Access to Health Services (PATHS)	705 Main Street, Danville, VA 24541
PATHS Community Medical Center- South Boston	Piedmont Access to Health Services (PATHS)	1627 Seymour Drive, South Boston, VA, 24592
PATHS Community Medical Center- Chatham	Piedmont Access to Health Services (PATHS)	4 South Main Street, Chatham, VA 24531
PATHS Community Medical Center- Martinsville	Piedmont Access to Health Services (PATHS)	287 Commonwealth Boulevard, Martinsville, VA 24112
PATHS Community Pharmacy	Piedmont Access to Health Services (PATHS)	1049 Brookdale Street, Suite A, Martinsville, VA 24112-3972
PATHS Community Pharmacy - Danville	Piedmont Access to Health Services (PATHS)	133 S Ridge Street, Danville, VA 24541-1313
PATHS Johnson School Project	Piedmont Access to Health Services (PATHS)	680 Arnett Boulevard, Danville, VA 24540-2542
Piedmont Access to Health Services (PATHS)	Piedmont Access to Health Services (PATHS)	705 Main Street, Danville, VA 24541
RAHC – Buena Vista	Rockbridge Area Health Center	2127 Magnolia Avenue, Buena Vista, VA 24416.
RAHC – Kendal Drive	Rockbridge Area Health Center	170 Kendal Drive, Suite A, Lexington, VA 24450.
RAHC – Mountain View Family Dentistry	Rockbridge Area Health Center	2131 Magnolia Avenue, Buena Vista, VA 24416.
Rockbridge Area Health Center HQ	Rockbridge Area Health Center	25 Northridge Lane, Lexington, VA 24450
Rockbridge Area Health Clinic	Rockbridge Area Health Center	25 Northridge Lane, Lexington, VA 24450
48th Street Physicians	Southeastern Virginia Health Systems	4714 Marshall Avenue, Newport News, VA 23607
Chesapeake Community Health Center	Southeastern Virginia Health Systems	490 Liberty Street, Chesapeake, VA 23324
East End Physicians	Southeastern Virginia Health Systems	1033 28th Street, Newport News, VA 23607
Franklin Community Health Center	Southeastern Virginia Health Systems	1357 Armory Drive, Franklin, VA 23851
Main Street Physicians	Southeastern Virginia Health Systems	157 N. Main Street, Suffolk, VA 23434
SEVHS at Four Oaks Day Services Center	Southeastern Virginia Health Systems	7401 Warwick Boulevard, Newport News, VA 23607

SEVHS at Hampton/Newport News CSB	Southeastern Virginia Health Systems	300 Medical Drive, Suite 400, Hampton, VA 23666
SEVHS at Western Tidewater CSB	Southeastern Virginia Health Systems	5268 Godwin Boulevard, Suffolk, VA 23434
SEVHS Community Dental Center	Southeastern Virginia Health Systems	1033 28th Street, Newport News, VA 23607
Southeastern Virginia Health Systems HQ	Southeastern Virginia Health Systems	1033 28th Street (2nd Floor), Newport News, VA 23607
Stoneybrook Physicians	Southeastern Virginia Health Systems	15425-H Warwick Boulevard, Newport News, VA 23608
Town Center Physicians	Southeastern Virginia Health Systems	10980 Buckley Hall Road, Mathews, VA 23109
Virginia Beach Family Medical Center	Southeastern Virginia Health Systems	940 General Booth Boulevard, Virginia Beach, VA 23451
Virginia Beach Family Medical Center	Southeastern Virginia Health Systems	936 General Booth Boulevard, Virginia Beach, VA 23451-4862
Virginia Beach Housing Resource Center	Southeastern Virginia Health Systems	104 Witchduck Road, Virginia Beach, VA 23452
Warwick Boulevard Physicians	Southeastern Virginia Health Systems	9294 Warwick Boulevard, Newport News, VA 23607
Amelia Healthcare Center	Southern Dominion Health System	8920 Otterburn Road, Amelia, VA 23002
Central High School	Southern Dominion Health System	131 K-V Road, Victoria, VA 23974-2613
Dinwiddie Medical Center & Counseling Center	Southern Dominion Health System	13855 Courthouse Road, Dinwiddie, VA 23841
Emporia Medical Center	Southern Dominion Health System	510 North Main Street, Emporia, VA 23847
Kenbridge Elementary School	Southern Dominion Health System	215 Nottoway Falls Road, Kenbridge, VA 23944
Lunenburg Middle School	Southern Dominion Health System	583 Tomlinson Road, Victoria, VA 23974-2628
Lunenburg Medical Center	Southern Dominion Health System	1508 K-V Road, Victoria, VA 23974
SDHS Counseling & Behavioral Services	Southern Dominion Health System	1508 K-V Road, Victoria, VA 23974
SDHS Family Dentistry	Southern Dominion Health System	1418 6th St, Victoria, VA 23974
Southern Dominion Health System HQ	Southern Dominion Health System	1508 K-V Road, Victoria, VA 23974
Victoria Elementary School	Southern Dominion Health System	1521 8th Street, Victoria, VA 23974-9591
Bristol Community Health Center	Southwest Virginia Community Health Systems	2195 Euclid Avenue, Suite 202, Bristol, VA 24201
Bristol Community Health Center Pharmacy	Southwest Virginia Community Health Systems	2195 Euclid Avenue, Suite 6, Bristol, VA 24201

Marion MAT	Southwest Virginia Community Health Systems	416 E. Main Street, Room 2, Marion, VA 24354-3318
Meadowview Community Health Center	Southwest Virginia Community Health Systems	13168 Meadowview Square, Meadowview, VA 24361
Northwood Middle School	Southwest Virginia Community Health Systems	156 Long Hollow Road, Saltville, VA 24370-4140
Saltville Community Health Center	Southwest Virginia Community Health Systems	308 W. Main Street Saltville, VA 24370
Saltville Elementary School	Southwest Virginia Community Health Systems	1013 E. Main Street, Saltville, VA 24370-3650
Southwest Virginia Community Health Systems HQ	Southwest Virginia Community Health Systems	13191 Glenbrook Avenue, Meadowview, VA, 24361
Southwest Virginia Regional Dental Center	Southwest Virginia Community Health Systems	319 Fifth Avenue, Saltville, VA 24370
T.K. MCKEE HOSPITAL BUILDING	Southwest Virginia Community Health Systems	319 Fifth Avenue, Saltville, VA 24370
Tazewell - New Day Recovery	Southwest Virginia Community Health Systems	388 Ben Bolt Avenue, Suite 4, Tazewell, VA 24651-5386
Tazewell Community Health	Southwest Virginia Community Health Systems	386 Ben Bolt Avenue Tazewell, VA 24651
Van Pelt Elementary School	Southwest Virginia Community Health Systems	200 Spring Hill Terrace, Bristol, VA 24201-1800
Appalachia Family Health Center	Stone Mountain Health Services	536 E. Main Street, Appalachia, VA 24216-1723
Council Family Health Center	Stone Mountain Health Services	4124 Council Mountain Rd, Honaker, VA 24260
Haysi Clinic	Stone Mountain Health Services	162 Medical Center Blvd, Haysi, VA 24256-0653
Holston Family Health Center	Stone Mountain Health Services	306 South Shady Ave, Damascus, VA 24236-0456
Hurley Family Health Center	Stone Mountain Health Services	10279 Hurley Road, Hurley, VA 24620-0449
Jonesville Family Health Center	Stone Mountain Health Services	276 Fieldstone Drive, Jonesville, VA 24263-1215
Konnarock Family Health Center	Stone Mountain Health Services	20471 Azen Road, Damascus, VA 24236-4141
St. Charles Community Health Clinic	Stone Mountain Health Services	241 Monarch Road, St. Charles, VA 24282-0269
St. Charles Respiratory Care Center	Stone Mountain Health Services	213 Monarch Road, St. Charles, VA 24282
Stone Mountain Health Services HQ	Stone Mountain Health Services	276 Fieldstone Drive, Jonesville, VA 24263
Thompson Family Health Center	Stone Mountain Health Services	1721 Lovers Gap Road, Vansant, VA 24656-1149



Vasant Respiratory Care Center	Stone Mountain Health Services	1060 Anchorage Circle, Vasant, VA 24656
Western Lee County Health Clinic	Stone Mountain Health Services	1446 Dr. Thomas Walker Road, Ewing, VA 24248-830
William A. Davis Clinic	Stone Mountain Health Services	1389 Dante Road, St Paul, VA 24283-3658
Stoney Creek Community Health Center	Stoney Creek Community Health Center	12454 Hartley Street, Stony Creek, VA 23882
Tri Area Community Health - Grayson Highlands	Tri Area Community Health	6436 Troutdale Highway, Troutdale, VA 24378
Tri Area Community Health Center - Ferrum	Tri Area Community Health	180 Ferrum Mountain Road, Ferrum, VA 24088-2939
Tri Area Community Health Center - Floyd	Tri Area Community Health	140 Christiansburg Pike, Floyd, VA 24091
Tri Area Community Health Center at Laurel Fork	Tri Area Community Health	14558 Danville Pike, Laurel Fork, VA 24352
Tri Area Community Health HQ	Tri Area Community Health	14168 Danville Pike, Laurel Fork, VA 24352
Tri-Area Community Health- Stuart	Tri Area Community Health	18877 Jeb Stuart Highway, Stuart, VA 24171

**Attachment 4: Courier Services**

Provide list and availability of courier pick-up for each health center location listed in VCHA Member FQHC site:

