



Virginia Center for Data, Analytics and Quality (CDAQ)

# CDAQ eClinicalWorks Best Practice Webinars Self-Service Reporting

December 20<sup>th</sup>, 2024

# Introductions

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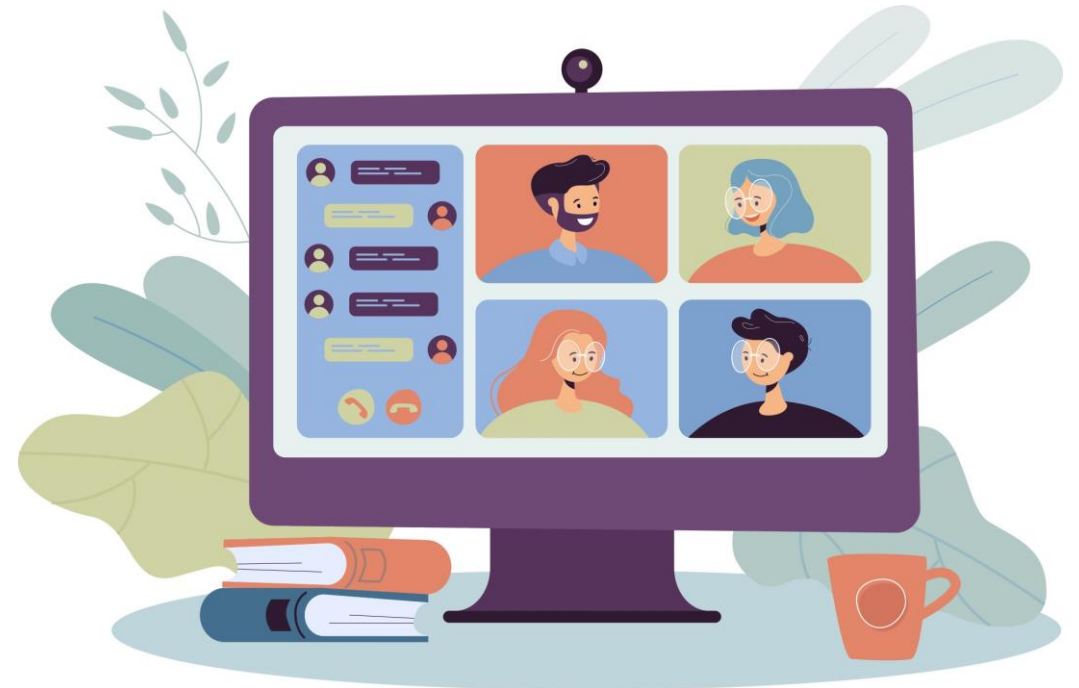


**Monica Graham**

eCW Subject Matter Expert for CDAQ  
20 Years of experience with eCW

# Webinar Housekeeping

- **Chat & QA:** We highly encourage you to use the chat function and/or unmuting your line to ask. Please feel free to ask your questions throughout the presentations and anything we are unable to cover in the moment, will be tabled until the end of the presentation.
- **Webinar Recording:** This webinar is being recorded and will be shared with attendees following this webinar.
- **Muting When Not Speaking:** Please ensure that your Zoom line is muted when not in speaking to minimize distractions for other attendees.
- **Webinar Audio/Video:** We highly encourage all participants to join via audio AND video to improve engagement during our webinars.
- **Time Management:** We will be tracking our time to ensure that we are able to cover all webinar topics in our agenda.
- **Follow-ups:** Please direct all remaining questions, follow-ups, etc. from this webinar to [CJoelson@medicusit.com](mailto:CJoelson@medicusit.com).



# Webinar Objectives

During this webinar, we will discuss key components of reducing Provider burden through the strategic use of the eClinicalWorks system.

1

Differentiate between Registry & eBO.

2

Understand how to access eBO in the system.

3

Explore eCW canned reports.

4

Understand how to leverage Query & Report Studio to run your own reports.

# **ECLINICALWORKS REPORTING**

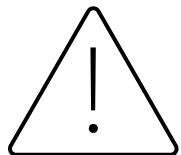
DIFFERENTIATING REGISTRY & EBO

# Registry Vs. eBO Reporting



## Registry Reporting

- Utilized for unique patient data only
- Leverage to lookup specific encounters
- One staff member can access at a time
- Limit access to specific staff
- Run pre-defined letters based on reports
- View only, cannot update data



Run large reports outside of business hours to not impact Production environment performance



## eBO Reporting

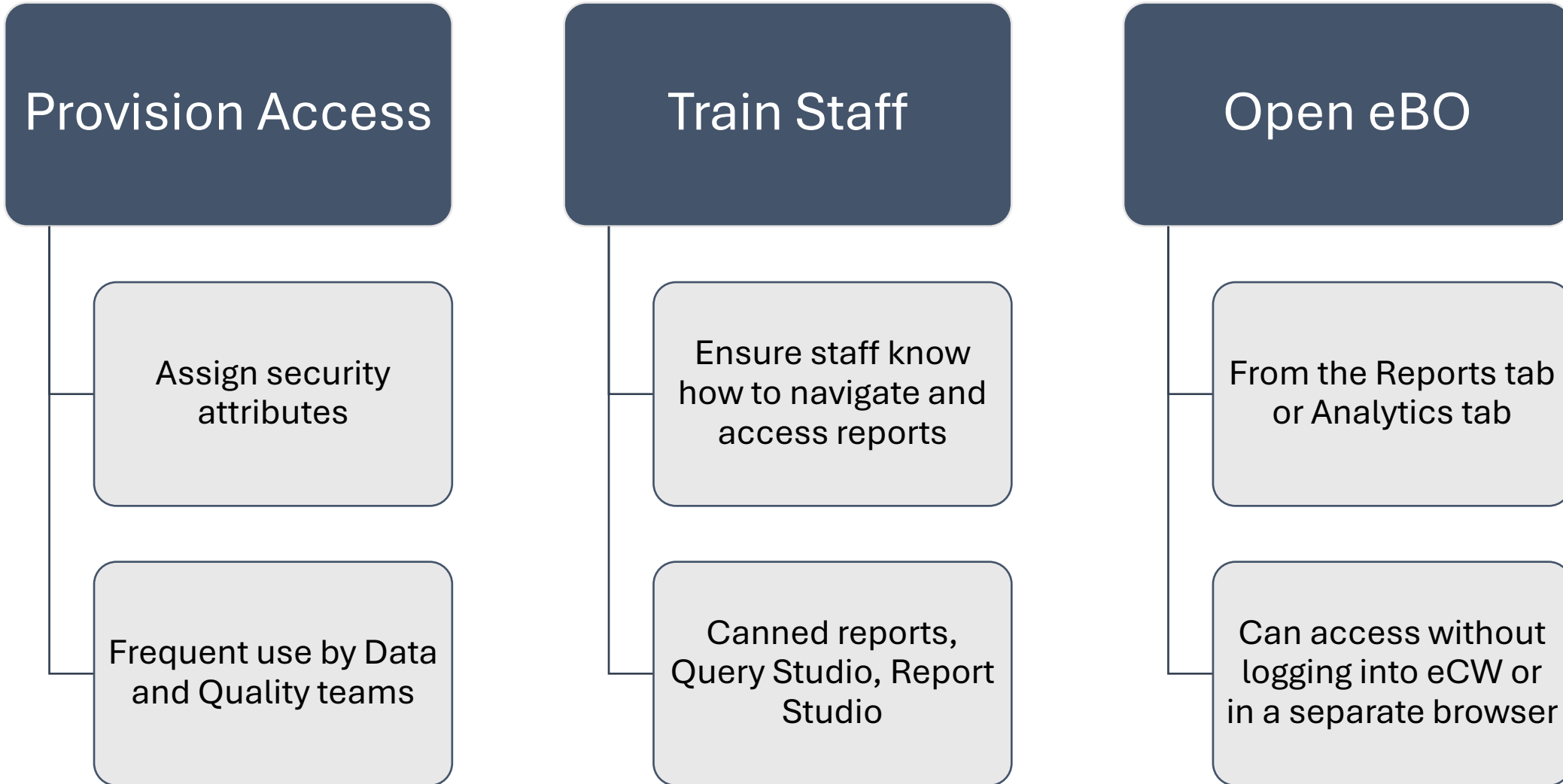
- Utilized for returning all patient data
- Canned reports available
- Ability to run queries
- Ability to create custom reports
- Must be assigned security access
- View only, cannot update data from eBO

Vs.

# **EBO REPORTING**

HOW TO ACCESS

# Accessing eBO in eCW





# **CANNED REPORTS**

REVIEW

# Canned Reports Review

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## Background

Canned reports are found in the eBO and included with system

## Key Considerations

Do not change canned reports

Best practice to make a copy to customize

Consider system and workflow customizations at your Health Center as these may not align with canned reports mapping

Data validation

# QUERY & REPORT STUDIO

HOW TO UTILIZE

# Query & Report Studio Utilization

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## Query Studio

- Easy to use and does not require advanced technical knowledge
- Access metadata
- Drag and drop
- Save reports for use by others

## Report Studio

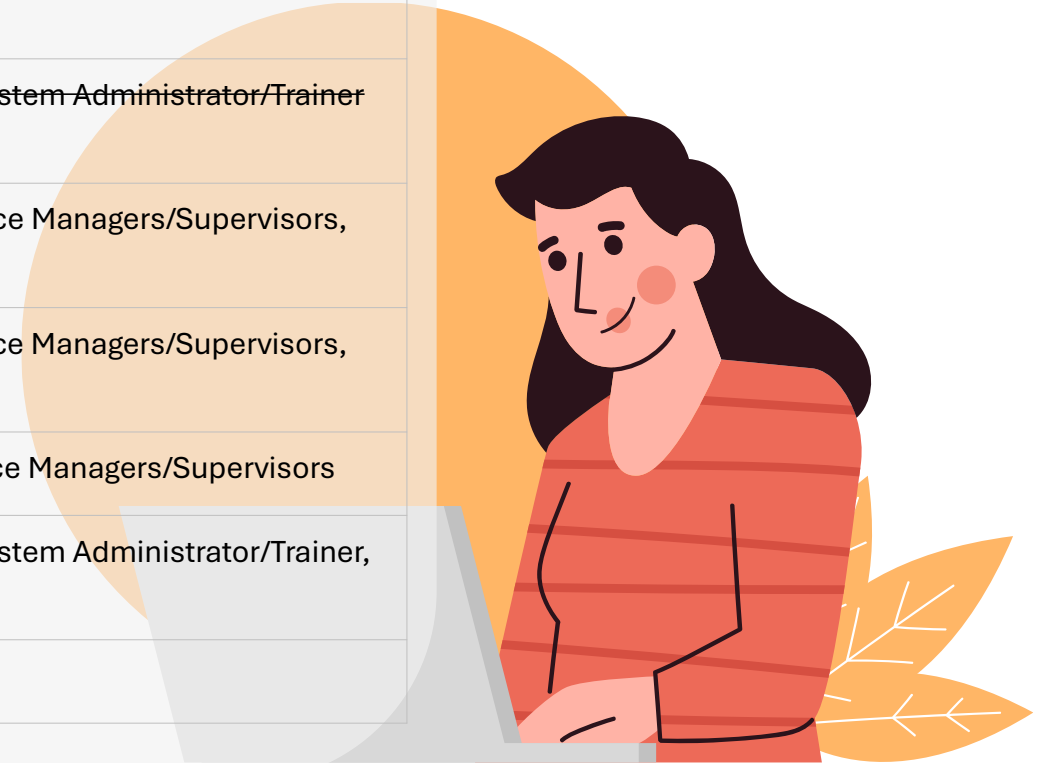
- Requires advanced technical knowledge
- Allows for custom report writing by Health Center
- Additional contracting required for eCW to scope and build any custom reports

# eClinicalWorks Best Practice Webinars

## Webinar Series

All webinars 12 – 1pm EST.

Date	Topic	Intended Audience
September 27 <sup>th</sup> , 2024	System Build Best Practices	System Administrator / Trainer
October 18 <sup>th</sup> , 2024	Lab Workflows	Providers & Clinical Support Staff, System Administrator/Trainer, Practice Managers/Supervisors
November 22 <sup>nd</sup> , 2024	Reducing Provider Burden Part I	Providers & Clinical Support Staff, System Administrator/Trainer
December 20 <sup>th</sup> , 2024	Self-service Reporting	Data Analytics & Quality Staff, Practice Managers/Supervisors, System Administrator/Trainer
January 17 <sup>th</sup> , 2025	UDS/UDS+	Data Analytics & Quality Staff, Practice Managers/Supervisors, System Administrator/Trainer
January 31 <sup>st</sup> , 2025	Healow	System Administrator/Trainer, Practice Managers/Supervisors
February 21 <sup>st</sup> , 2025	Artificial Intelligence & Automation	Providers & Clinical Support Staff, System Administrator/Trainer, Practice Managers/Supervisors
March – July 2025	To Be Announced	To Be Announced



# CDAQ eClinicalWorks Open Hours



- **Best Practice Sharing:** Facilitate forum where clinics can share successful strategies and innovative approaches to using eCW, fostering a community of continuous learning and improvement.
- **Follow-up One-on-One Health Center Meetings:** Conduct individualized meetings with each health center to review specific concerns and items, providing tailored advice and support to optimize eCW usage.
- **Review of Common Challenges and Solutions:** Identify and discuss common challenges faced by clinics, sharing effective solutions and strategies to overcome these obstacles, enhancing overall system efficiency.
- **Documentation of Key Takeaways and Follow-ups:** Document important insights and action items from each session, ensuring accountability and follow-through on discussed improvements and solutions.
- **Engagement with eClinicalWorks for Resolutions:** Collaborate directly with eClinicalWorks to review specific items and issues raised by clinics, working together to develop and implement effective resolutions.

# CDAQ eClinicalWorks Open Hours – Schedule

Month	Date	Time
Sept. 2024	9/13/24	Noon – 2pm EST
Sept. 2024	9/27/24	1pm – 3pm EST *begins after noon webinar
Oct. 2024	10/11/24	Noon – 2pm EST
Oct. 2024	10/25/24	Noon – 2pm EST
Nov. 2024	11/8/24	Noon – 2pm EST
Nov. 2024	11/22/24	1pm – 3pm EST *begins after noon webinar
Dec. 2024	12/6/24	Noon – 2pm EST
Dec. 2024	12/20/24	1pm – 3pm EST *begins after noon webinar
Jan. 2025	1/10/25	Noon – 2pm EST
Jan. 2025	1/24/25	Noon – 2pm EST
Feb. 2025	2/14/25	Noon – 2pm EST

Month	Date	Time
Feb. 2025	2/28/25	Noon – 2pm EST
Mar. 2025	3/14/25	Noon – 2pm EST
Mar. 2025	3/28/25	Noon – 2pm EST
Apr. 2025	4/11/25	Noon – 2pm EST
Apr. 2025	4/25/25	Noon – 2pm EST
May 2025	5/9/25	Noon – 2pm EST
May 2025	5/23/25	Noon – 2pm EST
Jun. 2025	6/13/25	Noon – 2pm EST
Jun. 2025	6/20/25	1pm – 3pm EST *begins after noon webinar
Jul. 2025	7/11/25	Noon – 2pm EST
Jul. 2025	7/25/25	Noon – 2pm EST

# Questions?





# Thank You!

Please complete the post webinar survey to tell us how we did! We value your feedback and would welcome any of suggestions on how we can improve on these best practice webinar presentations.

The electronic survey will be sent to your email following this webinar.

Thank  
you

