

# VCHA Non-Emergency Medical Transportation Pilot



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**Total Funding:** \$1,000,000  
**Pilot Launch:** February 2026

## I. Program Overview

### Purpose

The Virginia Community Health Care Association (VCHA) received a \$1 million grant from the Commonwealth of Virginia to fund FQHCs to pilot or expand non-emergency medical transportation (NEMT) to assist uninsured Virginians in medically underserved areas.

### Two Grant Tracks

Track	Purpose	Total Funding	# of Awards	Award Amount
Tier Micro-Grant	Strengthen or expand existing NEMT program or develop an NEMT pilot	\$750,000	Up to 31	\$10,000 - \$75,000
Innovation Grant	Develop, test, and evaluate a new or significantly improved NEMT approach	\$150,000	2	\$75,000

### Long-Term Goal

Identify scalable NEMT models to inform state policy and sustainable funding.

## II. Eligibility (All Applicants)

- a) FQHCs and Free Clinics in Virginia\*\*\*

\*\*\*Free Clinics are only eligible for the Tier Micro-Grant

- b) Serve uninsured patients  
c) Launch by February 2026  
d) Have operational capacity to:
  - Schedule and deliver rides
  - Track required metrics (patients, trips, miles, no-shows)
  - Submit monthly and quarterly reports
- e) [Complete application by December 11, 2025](#)

### III. Funding Tiers (Micro-Grants Only)

Award amounts are determined by a VCHA scoring algorithm using three weighted factors on a 0-to-25-point scale:

1. Uninsured patient volume
2. Rurality index
3. Readiness to implement

Tier Level	Scoring Range	Funding Range
Tier 1	16 - 25	\$50,000 - \$75,000
Tier 2	8 - 15	\$25,000 - \$50,000
Tier 3	0 – 7	\$10,000 - \$25,000

### IV. Application Requirements

One online application for both grants, [click here to apply](#).

#### A. Micro-Grant (1–2-pages, Word/PDF)

- a. NEMT concept (current or new)
- b. A step-by-step overview of how the program will operate
- c. How will this funding improve access to care for uninsured patients in your service area
- d. The location where the program will be based (clinic name + address)
- e. The individual(s) who will manage this program (name, title, and email)
- f. Three success outcomes you intend to achieve

#### B. Innovation Grant (Min. 2 pages – max 4 pages, Word/PDF)

- a. Project Overview
  - i. What specific transportation barrier does uninsured patients face in your community?
  - ii. How does your proposed solution differ from standard approaches?
  - iii. Why is it innovative, efficient, or scalable?
- b. Target Population
  - i. Estimated # of uninsured patients to be served
  - ii. Geographic scope (counties, cities)
  - iii. Transportation access challenges (e.g., no bus routes, long distances)
- c. Operations
  - i. Program details
  - ii. Patient request process
  - iii. Location where the program will be based (clinic name + address)
  - iv. Program Manager (Full Name, Title, and email)

- d. Partnerships & Resources
  - i. List existing or planned collaborators (e.g. local transit authorities, rideshare, volunteer networks, community organizations)
- e. Outcomes & Evaluation
  - i. Identify three SMART (Specific, Measurable, Achievable, Relevant, and Time-bound) outcomes
- f. Budget Summary
  - i. Line – item breakdown of personnel, equipment, supplies, travel, and other direct cost.
- g. Sustainability & Impact
  - i. Post-pilot plan and scalability potential

## V. Reporting Requirements (All Grantees)

### Monthly Reports

Category	Required Metrics
Patient Reach	<ul style="list-style-type: none"> <li>- # uninsured</li> <li>- patients transported</li> <li>- # total trips</li> <li>- # unique uninsured patients</li> </ul>
Trip Details	<ul style="list-style-type: none"> <li>- Total miles driven</li> <li>- Average trip distance</li> </ul>
Operations	<ul style="list-style-type: none"> <li>- # no-show cancellations</li> <li>- # days services provided</li> </ul>
Notes (Optional)	<ul style="list-style-type: none"> <li>- e.g. Delays, vehicle issues, weather, patient feedback</li> </ul>

### Midpoint Evaluation

- How has access improved for uninsured patients?
- What barriers emerged this quarter?
- List new or strengthened partnerships
- What's needed to sustain or scale post-pilot?

### Final Evaluation

- Outcomes Summary
  - a. Total uninsured patients served
  - b. Total rides provided

- c. Total miles driven
  - d. Estimated % reduction in missed appointments due to transportation
- Program Learnings
  - a. Top 3 lessons
  - b. Most effective feature
  - c. Remaining access gaps
- Sustainability
  - a. Will you continue the program?
    - If no, state why
  - b. Partnerships established
  - c. Cost per unduplicated uninsured patient (Total pilot cost ÷ # unique uninsured served)

## VI. Timeline

Milestone	Date
Application Opens	November 18, 2025
Application Deadline	December 11, 2025
Awards Announced	December 19, 2025
Contracts Executed	January 2026
Pilot Launch	February 2026
Midpoint Evaluation Due	June 30, 2026
Final Evaluation Due	December 2026

## VII. Application Process

Application for both grant opportunities can be found by visiting the link below.

[https://www.surveymonkey.com/r/VCHA\\_NEMT\\_Pilot](https://www.surveymonkey.com/r/VCHA_NEMT_Pilot)

## VIII. Contact Information

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