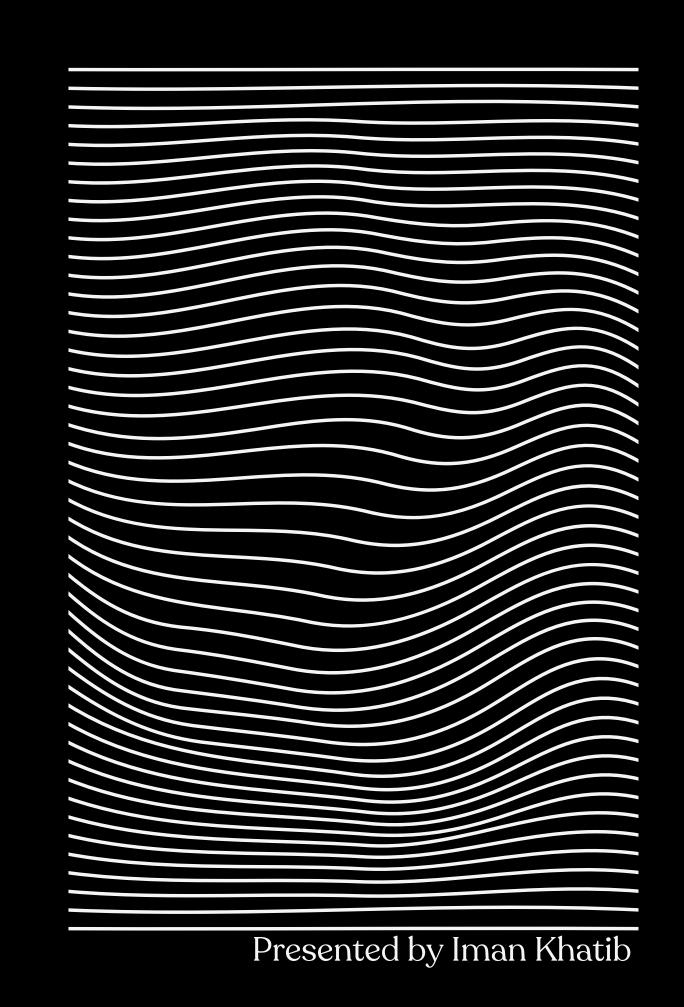
How to: Expand collaboration with community partners



Content

Background

Collaboration

Change Grid

Discussion

Background



"HealthWorks provides excellent and affordable medical, dental and behavioral health care for patients from all backgrounds, of all ages and of all incomes."

https://hwnova.org



"The Fairfax-Falls Church Community Services Board (CSB) provides lifesaving services for people experiencing mental health concerns, substance misuse and/or developmental disabilities. Our vision is that everyone in our community has the support needed to live a healthy, fulfilling life"

https://www.fairfaxcounty.gov/community-services-board/

CHCU Leadership Program

Collaboration

Identify current workflow and internal partners

Enact pilot referral line

Identify opportunity for expansion

Consult with internal stakeholders

Change Grid

CHCU Leadership Program

01 <u>Denial</u>

Uncertainty regarding schedule and provider availability, overwhelm with standing referral process

02 Resistance

Stigma regarding evolving needs of SMI

03 <u>Exploration</u>

Consultation with Psychiatric Nurse Practioner, Operations and CEO

04 <u>Commitment</u>

Pilot program with oversight from PNP and Operations

Thank you!

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