

The background of the slide features a close-up, slightly blurred image of medical equipment. On the left, the needle and plunger of a glass syringe are visible. To the right, a portion of a metal vial or container is shown. The overall color palette is dark and muted, with shades of blue and grey, giving it a professional and clinical appearance.

# Integration of VaxCare

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# Project Inspiration

- RN for 13 years
- More than 20 vaccines for 2 different stocks:  
INTIMDATING
- Frequent vaccine errors
- Paper documentation for vaccine verification  
& expiration dates
- Wastage of vaccines
- Insurance verification gaps
- Streamlined solution integrated with EcW

# Project Timeline: VaxCare

**November 2024:** VaxCare introduced via VCHA nursing peer group meeting

A light blue downward-pointing arrow indicating the flow from the first step to the second.

**July 2025:** Implementation of VaxCare at RAHC

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**November 2025:** Significant improvement in vaccine waste and errors

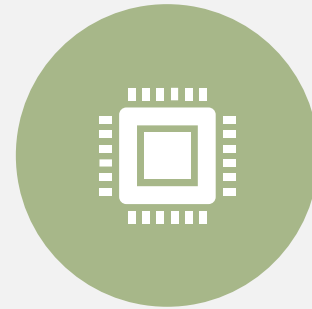
# VaxCare Defined



VACCINE MANAGEMENT  
PLATFORM AUTOMATING  
INVENTORY & BILLING



SCANNING SYSTEM  
IMPROVES ACCURACY &  
WORKFLOW



REAL-TIME UPDATES AND  
EHR INTEGRATION

# VaxCare in Action

- Purchases your current private stock and supplies future vaccines
- Provide a hub & mobile devices for scanning and tracking vaccine inventory with auto ordering based on usage
- Automatically sends billing data to VaxCare for claim submission
- Receives the payment from the insurance and reimburses clinic the administration fees
- Flags insurance coverage issues or eligibility mismatches before administration
- Provides access to VaxCare Portal



# Strengths

- Improved clinic workflow & staff experience
- Syringes, needles, and alcohol pads supplied at no cost
- Verification and safety checks
- Inventory management & automatic reordering
- Hands-on go-live support
- Patient reminder programs
- Reduced vaccine-related errors
- Reduced wastage and higher reimbursements







# Drawbacks

- Help desk response
- Must correct inventory within 24 hours
- Insurance verification is crucial
- Frequent manual inventory checks
- Does not bill VFC stock

# Preparation Lessons

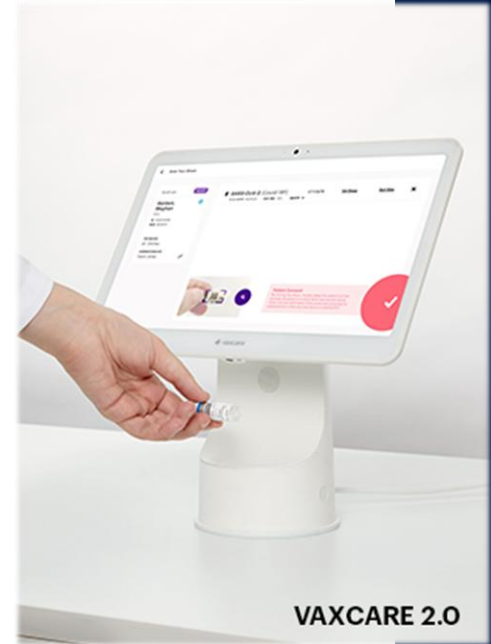
- PAT insurance verification workflow needed
- Verify insurances are mapped correctly with VaxCare
- Maintain accurate stock for buy-back
- Understand responsibility for missing doses



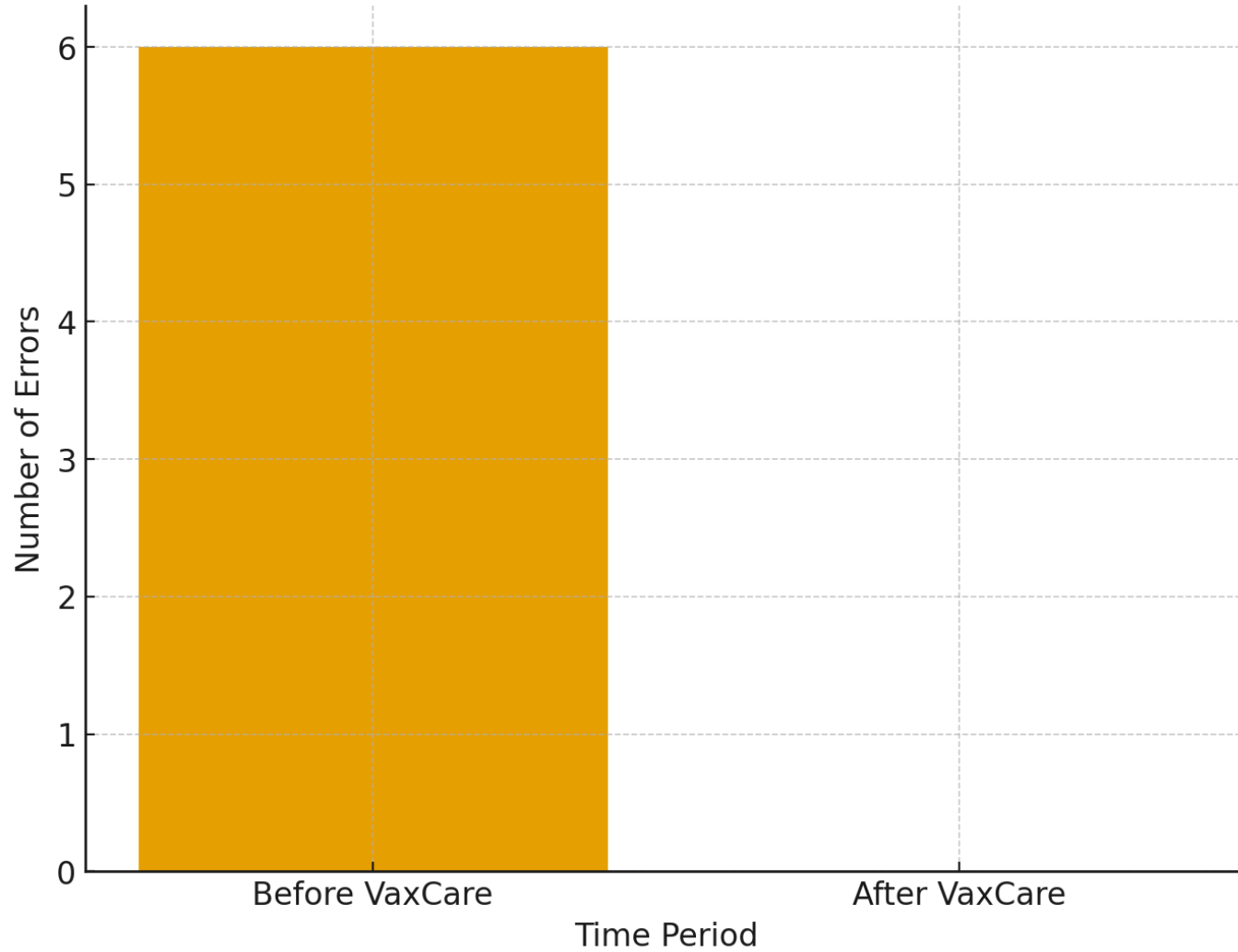


# Outcomes

- Reduced wastage, financial loss, and errors
- Automated expiration management
- Increased verification accuracy
- Streamlined ordering
- Improved clinical workflows
- Consistent vaccine administration revenue



Vaccine Errors Before and After VaxCare Implementation



Overall, VaxCare proved highly successful, enhancing patient safety, elevating staff confidence, improving inventory reliability, and advancing our organization's financial sustainability.

