

Bridging the Physician Gap: Remote Physician Utilization in the FQHC Setting

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VCHA Leadership Capstone Presentation

Background & Problem



Purpose & Objectives

Purpose	Implement a Remote Physician Model to:
1	Provide Real-Time Consult Access for Clinical Teams
2	Ensure Compliance with APP Supervision and Chart Reviews
3	Reduce Organizational Costs and Administrative Burden
4	Maintain Continuity of Physician Support Across Departments

Model Design & Implementation



Contracted Hourly Remote Physician for
Virtual Supervision



Physician Available Via Video/Audio
During Business Hours



Monthly CMO/Director Meetings for
Performance Review



Monthly Organization-Wide Educational
Presentations

Pilot Structure



Duration: 12 Months



Remote Physician
Previously Served as
Locum at JHC



Quarterly On-Site
Visits for Engagement
and Continuity



Scope: Adult and
Pediatric Oversight,
Supervision, and
Chart review

Outcomes & Findings

Improved
Compliance with
Chart Review
Timelines

More Consistent APP
Supervision and
Support

Staff Report Better
Physician Accessibility

Enhanced
Interdisciplinary
Collaboration and
Education

Financial Impact

Annual Cost
Comparison

Avoided Costs:
Sign-On Bonuses,
Relocation,
Recruiter Fees

Hourly Pay Model
Provides Flexibility
and Predictable
Expenditure

Preliminary
Estimated Savings
of 1 Million Dollars

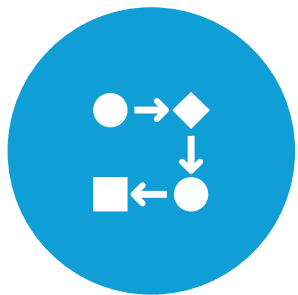
Staff Feedback & Engagement



Positive feedback on
model accessibility and
responsiveness



“Immediate Access to
Physician Input Improves
Confidence in My Care.”



“Consults Can Occur
Quicker and Without
Disrupting Patient Flow.”



Improved Team
Satisfaction and
Supervision Quality

Future Directions

Expand Remote
Physician Coverage

Explore Hybrid and
Revenue Generating
Models

Potential Inclusion of
Behavioral Health and
GYN Consults

Continue Tracking
Outcomes, Satisfaction,
and Cost Efficiency

Lessons Learned & Conclusion

Innovative Staffing Models Can
Preserve Oversight and Quality

Periodic On-Site Engagement
Strengthens Relationships and Trust

Sustainability Depends on Measurable
Data and Continued Evaluation

Supports FQHC Mission: Access,
Quality, and Affordability