

Technology Leadership for Resilient Health Centers

Fully Managed + Co-Managed IT for Secure, Compliant, Cost-Effective Technology Solutions



Managed IT + Service Desk

- 24x7 monitoring + alerts
- Rapid service desk — real SLAs + reporting
- Fix root causes to stop repeat tickets
- Secure onboarding/offboarding
- Automated patch + endpoint hygiene
- Executive-ready monthly reporting



Cybersecurity

- 24/7 monitoring + clear response path (SOC/MDR)
- Robust incident response, remediation, and readiness
- Lock down logins: MFA, admin controls, access reviews
- Risk dashboard + closed findings



Compliance

- Translate HIPAA and HITRUST into practical checklists
- Produce audit-ready artifacts
- Close gaps with a prioritized plan
- Executive-ready status updates
- Ongoing compliance and compliance-as-a-service



Cloud Solutions

- Performance, reliability + uptime guarantees
- Private, public + hybrid solutions
- Secure cloud foundations from day 1
- Migration with minimal downtime
- Resilience built in (backup/restore validation + failover testing)



AI Services

- Practical AI that saves time with measurable outcomes
- Built into Microsoft 365 workflows
- PHI-specific guardrails
- Safe AI governance (human-in-loop, approvals, data boundaries)
- Adoption enablement



IT Projects

- Proven delivery method (scope, comms cadence, risk management)
- Minimal-disruption execution (cutover plan + rollback plan)
- Dedicated Enterprise Project Manager
- Documentation you keep: runbooks, diagrams, handoff



Microsoft 365

- Secure tenant baseline: MFA + conditional access
- Safer email + file sharing
- Access governance: least privilege, reviews, lifecycle
- Monthly security + usage reporting you can act on
- Operational optimization (licenses, sprawl reduction, adoption)



V-Suite vCTO, vCISO

- Strategic roadmap (90-day wins + 12-month plan ties to goals + budget)
- Board-ready reporting: risk, compliance, uptime, budget
- Risk-based decision support
- Vendor + contract oversight
- Exec-level governance cadence (QBRs, steering committee model)



Business Continuity

- RTO/RPO targets defined + tested
- Restore tests with written proof
- Incident + outage runbooks: who does what, in what order
- Dependency mapping (apps, vendors, identity, internet, devices)
- HIPAA-aligned, audit-ready continuity evidence

Redefining IT Through Purpose and **People**

When individuals thrive, organizations succeed. Guided by our values of **growth, understanding, integrity, diversity, and empowerment**, we're redefining what it means to be a technology partner: one built on trust, care, and human connection.



When providing healthcare to patients it's imperative to have 24/7 access to information. With over 20 years' experience with Healthcare IT, Andrew and his staff understand the importance and urgency of having our multiple charting platforms up and running 24/7. They are willing to go above and beyond to work with numerous vendors to resolve issues or to be available on site for implementations and upgrades. RainTech brings a wealth of knowledge and experience to enhance our ability to take care of our patients."

Health Informatics Director

Why Industry Leaders Choose RainTech

- ✓ **25 years** of IT innovation
- ✓ **94% 5-star client reviews** reflecting consistent, high-touch care
- ✓ **Month-to-month contracts** with predictable, transparent pricing
- ✓ **Expert leadership** from CISSP-certified CISOs
- ✓ **Scalable solutions** that grow with your organization's mission and complexity
- ✓ **Fully managed and co-managed** engagements
- ✓ **Security-first approach** rooted in compliance and real-world threat intelligence

Let's begin the journey that promises sustainable growth, security, and innovation.

People First, PERIOD.®

Over Two Decades of IT Innovation

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